

# Supporting the Warm Homes Plan

Nathan Walker – Warm Homes Programme Manager



# For those of you who don't know Midlands Net Zero Hub

- **Regional net zero support body:** The Midlands Net Zero Hub helps local authorities, public sector organisations, and community groups across the Midlands to develop and deliver projects that support the UK's transition to net zero.
- **Government-funded and locally hosted:** We are funded by the Department for Energy Security and Net Zero and hosted by Nottingham City Council, acting as the accountable body for our programmes.
- **End-to-end project support:** The Hub provides free strategic, technical, and financial support on areas including domestic retrofit, public sector decarbonisation, skills, and community energy, supporting projects from feasibility through to delivery.

# Our Role in Retrofit & How We Support Local Authorities

- Lead Midlands grant funded retrofit consortiums
- Support LA and RP projects navigate the grant funding and compliance landscape
- Build capacity and confidence within delivery teams
- Advocate for our consortia in conversations with DESNZ and other national delivery partners
- Build and offer tools and resources (Customer Journey Support, PAS Consultancy, Toolkits)

# Why this work is important

- Fuel poverty rate ranges between 11% and 17% (EM and WM respectively), this masks significant variation:
  - Several Midlands local authorities sit well above the national average
  - Rural, off-gas and low-EPC areas are disproportionately affected
- These figures:
  - Do not yet fully capture the ongoing cost-of-living pressures (latest data lagged by 2 years)
  - Are based on the LILEE definition, which focuses on required energy costs and dwelling efficiency, not actual household spend.

# What We've Achieved So Far

## Consortia Lead



- LAD 2 & 3
- HUG 1 & 2
- SHDF 1 & 2
- WSHSF
- WHLG

## Retrofit history



- 15,950 homes completed
- 20,535 measures installed
- £172m capital spend (excluding WH programme)

## Toolkits (available on our website)



- PAS 2035
- Tenant engagement
  - Net Zero Go

## Government Funded Skill Training



17,812 courses completed across HDSTC 1 & 2 & WHSP

# Warm Homes: Local Grant

- **Programme purpose:** Provides grant funding to improve energy efficiency in low-income, privately owned and private rented homes.
- **Delivery focus:** Delivered through local authorities, supporting fabric measures and low-carbon heating to reduce energy bills and improve living conditions.
- **Midlands Consortium - Impact to date:** 48 LAs within 26 delivery projects, have concluded their first year of delivery of this 3-year scheme with installations of 750 measures being completed on 375 homes so far

# Value of the Customer Journey Support

## **Resident**

- Customer focused advice and support
- Single Point of contact
- Access additional advice/support

## **Local Authority**

- Additional capacity and support (programme development, marketing and data management)
- Cross tenure engagement experience
- Sharing best practice

## **Benefits**

- Over 200k homes contacted since 2021
- Enabled MNZH to exceed target for eligible households for all schemes to date
- Added value – income maximisation

# Warm Homes: Social Housing Fund

- **Programme purpose:** Supports social landlords to improve the energy efficiency of social housing stock, tackling fuel poverty and reducing carbon emissions.
- **Delivery focus:** Funds whole-house retrofit measures aligned with PAS 2035/2038, prioritising low-income households and poorly performing homes.
- **Midlands Consortium - Impact to date:** Over 1,000 homes started on site, with over 700 completed by the end of year 1.

# Warm Homes: Skills Programme

- **Programme overview:** Delivered by the Midlands Net Zero Hub to grow and upskill the workforce needed for the Warm Homes Plan and wider retrofit delivery.
- **Scale and focus:** Phase 1 is backed by up to £8 million, supporting up to 9,000 learners across PAS 2035/2038 retrofit roles, insulation and solar PV, entry-level courses, and non-domestic building skills.
- **National impact to date:** By February 2026, over 4,200 learners had enrolled and 1,800+ had completed training, strengthening local authority capacity and retrofit quality at scale.

# Lessons Learned

- Internal Governance Timelines
- Procurement
- Admin Budgets
- Cost Caps

# Thank you

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