

Ofgem Presentation

EEA Policy Conference & Exhibition 2025 | ECO4 & GBIS Updates



Jack Loughlin
11/09/2025

1. SWI Issues
2. Mid-Scheme Changes
3. RdSAP 10 Transition
4. ECO Supply Chain Working Group (ESCWG)

SWI Issues

Recap

- In **January 2025** identified widespread fraud and SWI quality concerns
- DESNZ formally requested Certification Bodies and TrustMark to undertake a targeted audit campaign

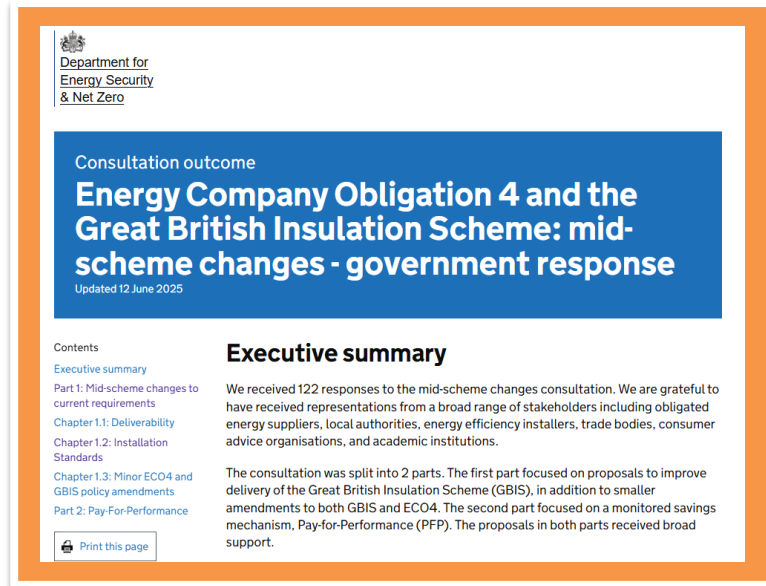
Update

- Since **January** we have supported audit activities:
 - Coordinated audit delivery with TrustMark & Certification Bodies
 - Established a dedicated call centre
- As of **September** majority of planned targeted audits complete
- Remediation activity is progressing

Update (continued)

- In **June** we commissioned statistical and representative audit to assess scale and nature of SWI quality issues across ECO4 & GBIS
- Results expected to be published by DESNZ in the **Autumn**
- The National Audit Office (NAO) are investigating
 - the issues
 - government's response
 - lessons learned.
- Report publication currently scheduled for Autumn 2025.
- See [Investigation into energy efficiency installations under the Energy Company Obligation - NAO work in progress.](#)

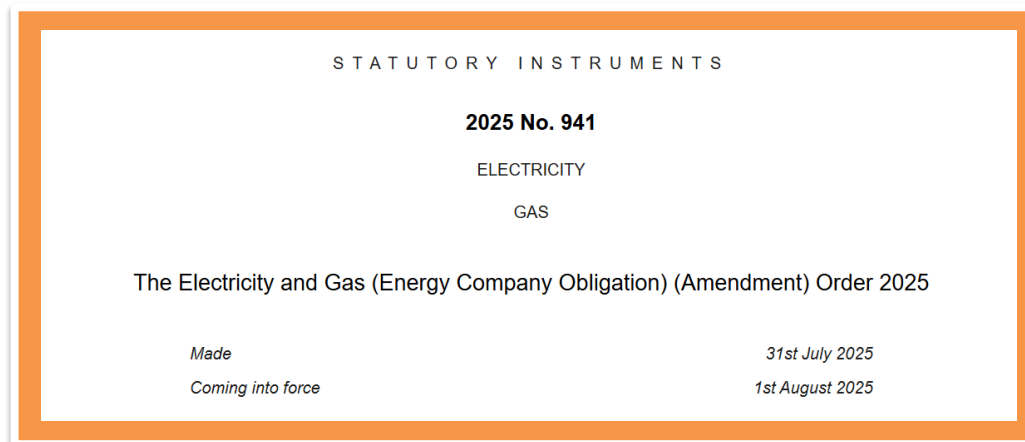
Mid-Scheme Amendments



Came into force **1st August**

Key Amendments:

- Multiple installations and smart thermostats (GBIS)
- Reassignment of ECO4 delivery to GBIS
- Installation standards
- Minor amendments



Read our Admin [Consultation Decision](#)

Read our Updated [Delivery Guidance](#)

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Decision

Consultation decision on administration of mid-scheme changes to ECO4 and GBIS

Publication date:	26/06/2025
Contact:	ECO Policy Team
Team:	Delivery and Schemes
Email:	ECO@ofgem.gov.uk

Following a government mid-scheme consultation, legislation has been laid to introduce some changes to the ECO4 and Great British Insulation Scheme (GBIS) schemes.

A consultation on Ofgem's proposed administration of mid-scheme changes to ECO4 and GBIS closed on 13 May 2025, and this document confirms our final approach.

In this document we summarise the responses received to our consultation on our administration of the mid scheme changes, our consideration of these responses and decisions made on our planned approach.



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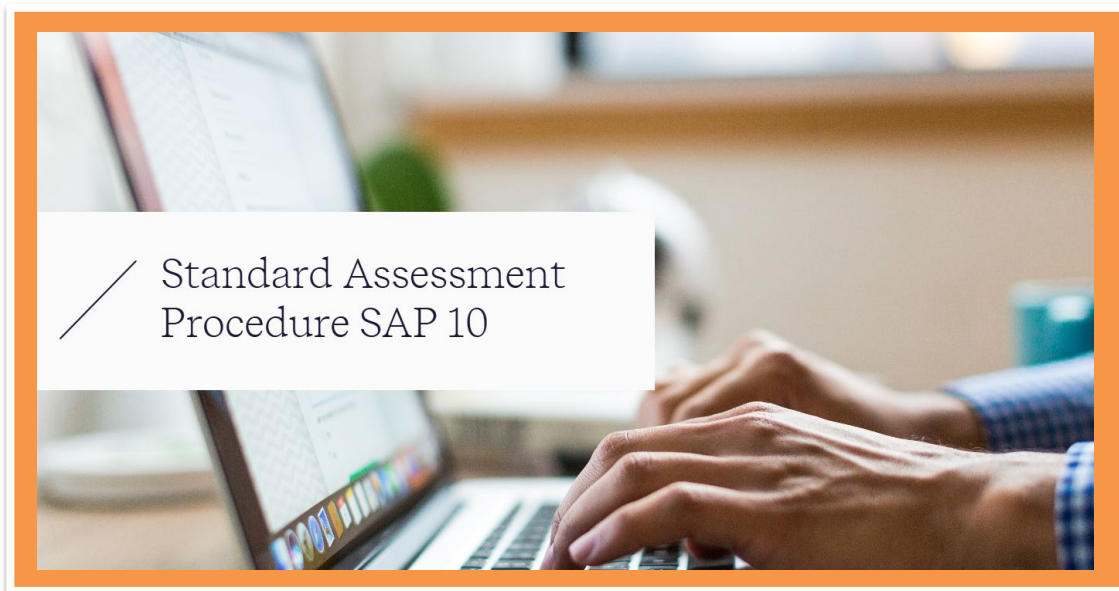
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RdSAP 10 Transition



- RdSAP 10 introduced on **15th June 2025**
- Transition period ends **29th January 2026**
- **During** transition, **RdSAP 2012 or 10** for pre-retrofit assessments
- **After** transition, **only RdSAP 10** for pre-retrofit assessments (including those re-done for compliance purposes)



We are working on:

- Resolving non-recognition of **smart thermostats** by RdSAP software
- Ensuring **smart export meters** are correctly recorded for solar PV projects
- Clarifying **ventilation** in RdSAP assessments ahead of EPR conventions update

ECO Supply Chain Working Group

- A supply-chain forum to **engage on Ofgem's administration of ECO**
- Made up of Ofgem, retrofit installers, retrofit coordinators, TrustMark, suppliers, software providers, and others throughout the supply chain
- **Key aims** include to:
 - Identify supplier and supply chain needs
 - Provide clarity on updates and requirements
 - Enable participation in scheme development

Main Updates

- Updated ECO forms published 6 August 2025. Visit [Energy Company Obligation \(ECO\) forms | Ofgem](#)
- Through collaboration with ESCWG, we now permit the use of digital signatures. To reduce fraud and improve efficiency. See the [ECO4 Delivery Guidance | Ofgem](#)

Contact ECO@ofgem.gov.uk to join the group or request minutes

Q&A